

RJReynolds Tobacco Company

DM	T&D	REP
1224		
1225	✓	✓
1226		
1229		
1230		
PTC	SAM	
ROM	PA	SC
RM	PC	MC
1240	1242	SAM

DENNIS R. BELLINGER
Senior Chain Accts Manager

ELECTRONIC MAIL

August 3, 1995

1000 Opdyke Rd.
Suite B-1A
Auburn Hills, MI 48326
810-475-5602
FAX - 810-475-5609

TO: ROU Please disseminate to affected divisions and sales reps.

1110	1210	1310	1510	1610
1710	2210	2410	2910	5610

SUBJECT: KMART REQUESTS/REPAIRS **CID 0002-00-00**

We have been notified that the following K mart stores located within your divisions require repairs and assistance. The initials at the end of the description, if there are any, identify the supplier who sent in the request.

TERR. #	SIS #	STORE	LOCATION	DESCRIPTION
112204	753669	7133	Augusta, ME	This store has not been set to the new Kmart POG. 4' section needs to be eliminated. Please check this request out & advise us if it needs to be included in future reset list. CPS
133207	654391	3643	Whitehall, PA	Store requested reduced carton fixture by 3' condensing savings section into full price section. Rule from Kmart headquarters is 16' for cigarette fixtures-12' carton & 4' packs. Please advise us of the situation. Store needs space for copy machine. CPS
133406	281459	3393	Glassboro, NJ	Door on the 2.5' section is completely broken out. There is one extra section from the carton fixtures that needs to be picked up ASAP. Please check this situation out. CPS

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TERR. #	SIS #	STORE	LOCATION	DESCRIPTION
133407	194304	3480	Merchantville, NJ	PFD fixture's plastic drawers are not locking to drawers--falling apart. Do not properly hold single packs. CPS
133408	281356	3027	Clementon, NJ	Carton fixture doors don't want to stay closed. CPS
152301	422698	3987	Middle Island, NY	Back of fixture missing, shelves are falling down. Missing sides of fixture.
152306	405679	3862	Sayville, NY	Carton and tobacco fixture doors are off. Doors do not close. The whole fixture needs repair or replacement. Doors are broken and missing plastic, and single pack is in wrong place. Please check especially how the single pack is in wrong place. If the single pack is in the only 4' section of the in-line, then it is in the correct spot. CPS
152311	370121	3861	West Babylon, NY	Carton fixture doors do not stay shut, missing back of fixture, missing sides of fixture, lights on top of fixture missing.
152809	115911	7123	Windsor, CT	Needs doors on 12' carton & 4' pack fixtures. NOTE: Store does not have PFD contract. CPS.
152810	115878	3216	Vernon Rockvill, CT	Needs new fixtures, current ones are falling apart. No pack rack in-line. Please check & advise if needed to be added to reset list, or will you handle it.
162317	175330	3129	Rensselaer, NY	Need additional 4' tobacco fixture.
162317	214691	3691	Clifton Park, NY	Need additional 4' tobacco fixture.
162317	896031	3600	Schenectady, NY	Top shelf of tobacco fixture is uneven. CPS
173003	445551	4793	Swissvale, PA	Bottom single pack holder on PFD is not attached to shelf. CPS
173005	335981	4054	New Kensington, PA	Doors on carton fixture are sagging & are difficult to lock. Needs repair. Carton fixture needs alarm. CPS

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TERR. #	SIS #	STORE	LOCATION	DESCRIPTION
173006	337387	4055	Pittsburgh, PA	There is one extra section from the carton fixtures that needs to be picked up ASAP. CPS
173207	765934	3183	Johnstown, PA	Carton fixture clear plastic is cracked on door #3. Door #3 lock sticks. CPS
173216	860767	3710	Rochester, PA	Carton fixture middle door is broken. It will not stay closed. They also lost the security key. CPS
223711	811336	9217	Jesup, GA	New store manager has requested a single pack cigarette fixture. Store does not have a PFD contract. JFW.
243405	533438	3867	Perry, GA	Has a 4' section that all cigarettes were taken off and nothing further done. Section is still up and looks bad. Please see what needs to be done. JFW.
243406	203364	7028	Tifton, GA	Needs to have a 4' section removed. Low volume store with 20' of cigarette fixturing. JFW.
292209	410011	3229	Baltimore, MD	Carton fixture needs to be down sized. Rack looks bad because of getting ready for the down sizing. 2/20. Is this related to the reset? I show this store being reset week of 2/20. Please advise. CPS
562811	254553	4445	Beaverton, OR	The security beeper never stops beeping when plugged in, even when no one is around it. CPS

The following stores need labeling:

TERR	SIS	STORE	LOCATION	CARTON	PFD	SINGLE PK
112206	102167	3380	Waterville, ME	X		X
112206	754094	9265	Skowhegan, ME	X		X
112209	101579	4460	Bangor, ME	X		X
112411	584798	7427	Londonberry, NH	X	X	X
112604	105440	3098	Danvers, MA	X	X	X
112607	701846	7119	Haverhill, MA	X		X
112608	105669	9147	Newburyport, MA	X	X	X

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TERR	SIS	STORE	LOCATION	CARTON	PFD	SINGLE PK
112612	106027	3288	Billerica, MA	X		X
112612	551464	3638	Tewksbury, MA	X		X
113608	759954	7238	Hadley, MA	X	X	X
122511	409689	3201	Staten Island, NY	X		
122511	409713	4248	Staten Island, NY	X		
133403	280860	3222	Vineland, NJ	X		
133406	281459	3393	Glassboro, NJ	X		
133407	194304	3480	Merchantville, NJ	X		
133415	280429	3071	Toms River, NJ	X		
152301	422698	3987	Middle Island, NY		X	
152304	652928	4871	Farmingville, NY		X	
152306	405679	3862	Sayville, NY		X	
152311	370121	3861	West Babylon, NY		X	
152707	597432	3937	Valley Stream, NY	X	X	X
162313	113934	7039	So. Burlington, VT	X		
173003	445551	4793	Swissvale, PA	X	X	X
173004	844849	3419	Duquesne, PA	X	X	X
173005	335981	4054	New Kensington, PA	X	X	X
173005	336689	4429	Monroeville, PA	X	X	X
173009	173387	4150	Altoona, PA	X		
173012	844033	7372	Leechburg, PA	X	X	
173207	765934	3183	Johnstown, PA	X	X	
243809	832047	9625	Calhoun, GA	Needs re-labeling. JFW.		
292404	364694	3586	California, MD	X	X	X
292404	437480	3807	Prnc Frederick, MD	X	X	
292406	278472	3798	Hyattsville, MD	X		X
292506	271447	3795	Fredericksburg, MD			X

Stores in bold print need fixtures ordered.

Please voicemail Maureen(840947) and advise of situation in these stores. Thank you for your cooperation in this matter.

Sincerely,

Dennis

Dennis R. Bellinger
DRM/ms

KMREQ08035.DOC

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